



Becoming a Member of myRomero Loyalty Program

To become a Member of **myRomero** Loyalty Program, register a new account through either:

1. Downloading myRomero application from Apple store or Google Play:

- App is free to download.
- Once the app is downloaded, please register your details.
- An email will be sent to you following the first transaction.
- Simply add **“myRomero”** card from the drop down **“virtual card”** list on the first page that appears on the app.

For existing physical card members, add your ID number in the field provided to transfer your points to the app. Once transferred, you can use both simultaneously.

2. Collecting your card when dining-in at any of Romero Group Outlets

- Fill out the application form provided at Romero Group outlets when dining-in any of our restaurants.

Now you can enjoy collecting points and earning rewards!

The Loyalty Program is applicable in the following outlets:

- **Romero Restaurant**
- **The Living Room**
- **The Loft**
- **Sufra Restaurant**
- **Umm Qais Rest House**
- **The Royal Yacht Club Restaurant & Bar**



Points Scheme

1. Members of **myRomero** Loyalty Program are rewarded points based on their spending within Romero Group Outlets.
2. Every 100 points rewarded are equivalent to 1 JOD.
3. Points are calculated based on the total bill before service charge and sales tax.
4. Newly registered members will get hold of the **“FRIENDS” Tier** within **myRomero** Loyalty Program.

Program Tiers:

First Tier: **FRIENDS**

- The **“FRIENDS” Tier** offers 5 points for every 1 JOD spent which can be redeemed at any of **Romero Group** outlets.
- Every point rewarded has an expiration period of 2 years.
- No minimum spending is required to remain in the **“FRIENDS” Tier**.
- Once 5,000 JOD is spent within a maximum of 2 years, the member shall be automatically upgraded to the **“FAMILY” Tier** and will be notified accordingly.

Second Tier: **FAMILY**

- The **“FAMILY” Tier** offers 10 points for every 1 JOD spent which can be redeemed at any of Romero Group outlets.
- Every point rewarded has an expiration period of 2 years.
- To remain in the **“FAMILY” Tier**, a minimum spending of 5,000 JOD needs to be maintained within 2 years from the upgrade date.

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- In case the minimum spending is not achieved, the member will go back to the **“FRIENDS” Tier** and will be notified accordingly.
- Once 6,000 JOD is spent within a maximum of 2 years, the member shall be automatically upgraded to the **“PARTNER” Tier** and will be notified accordingly.

Third Tier: PARTNER

- The **“PARTNER” Tier** offers 15 points for every 1 JOD spent which can be redeemed at any of **Romero Group** outlets.
- Every point rewarded has an expiration period of 2 years.
- To remain in the **“PARTNER” Tier**, a minimum spending of 6,000 JOD needs to be maintained within 2 years from the upgrade date.
- In case the minimum spending is not achieved, the member will go back to the **“FAMILY” or “FRIENDS” Tier** depending on the minimum amount spent throughout the 2 years and will be notified accordingly.

For any assistance or clarification requirements, please do not hesitate to contact us at **079 6000016**.